# **Poshly Decor - Policies**

#### **Refund Policy**

Customers will only be refunded if they can provide proof that the item arrived damaged. All products are custom-made with quality materials. While no two wreaths are exactly alike, every effort will be made to replicate the original design as closely as possible.

## Shipping Policy

All wreaths are handmade to order. Please allow up to 3 business days for processing before your item is shipped. Shipping times vary by location, but most orders arrive within 3-5 business days after processing. A tracking number will be provided once your order is shipped. Poshly Decor is not responsible for delays caused by incorrect shipping details or carrier issues.

#### **Terms and Conditions**

By placing an order on our site, you agree to our store policies. Due to the handcrafted nature of our items, no two products are exactly the same. We reserve the right to update our policies at any time. Misuse of our content, photos, or product designs is prohibited.

## **Privacy Policy**

We respect your privacy. Your personal information will only be used to fulfill your order, communicate with you, and comply with legal obligations. We do not share your data with third parties for marketing purposes.

## Accessibility Statement

Poshly Decor is committed to making our website accessible to everyone. If you experience any difficulty accessing our content, please contact us at shop@poshly.com so we can assist you.